



Microsoft Online Services Subprocessors List

This list identifies the subprocessors authorized to access both (i) customer data and personal data contained within it in Microsoft’s Online Services (referred to as “Customer Data” in the table below), as well as (ii) personal data other than that contained in Customer Data. This is limited to pseudonymous identifiers generated or collected by Microsoft through the operation of Online Services that do not directly identify persons, but which are nevertheless personal data under the GDPR (referred to as “Pseudonymous” in the table below).

Any such subprocessors will be permitted to process customer data or personal data only to deliver the services Microsoft has retained them to provide, and they are prohibited from using such data for any other purpose. These subprocessors (including their subsidiaries) may provide services to one or more of the online services. The list below may not apply to previews or other services not yet in general release.

Subprocessors who provide technologies to power certain Microsoft Online Services

The following subprocessors provide technologies used to deliver specific Microsoft Online Services. If you deploy one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access customer data or personal data in the course of helping to provide that service.

Subprocessor	Service Provided	Corporate Location	Type of Data
Accenture LLP	SAP HANA on Azure (Large Instances)	Ireland	Customer Data Pseudonymous
Akamai CDN	Content Delivery Network (CDN)	United States	Customer Data Pseudonymous
AT&T Inc	Multi-factor Authentication	United States	Customer Data Pseudonymous
BitDefender	Microsoft Defender ATP for Android	Romania	Customer Data Pseudonymous
CenturyLink, Inc	Multi-factor Authentication	United States	Customer Data Pseudonymous
CloudSimple	Azure VMware Solution by CloudSimple	United States	Customer Data Pseudonymous
CLX Communications (f/k/a Sinch)	Multi-factor Authentication	Sweden	Customer Data Pseudonymous
Databricks, Inc	Azure Databricks	United States	Customer Data Pseudonymous
Infobip Ltd	Multi-factor Authentication	United Kingdom	Customer Data Pseudonymous
NetApp, Inc	Azure NetApp Files	United States	Customer Data Pseudonymous
Nexmo, Inc	Multi-factor Authentication	United States	Customer Data Pseudonymous
Red Hat, Inc	Azure Red Hat OpenShift	United States	Customer Data Pseudonymous



TeleSign	Multi-factor Authentication	United States	Customer Data Pseudonymous
Verizon Communications Inc. (f/k/a Edgecast Networks, MCI)	Content Delivery Network (CDN) Multi-factor Authentication	United States	Customer Data Pseudonymous

Subprocessors who provide ancillary services to support Microsoft Online Services

The following subprocessors provide ancillary services to help support, operate, and maintain the Online Services. In such cases, the subprocessor(s) identified may process, store, or otherwise access limited customer data or personal data in the course of providing their ancillary services.

Subprocessor	Service Provided	Corporate Location	
Adjust Inc	Teams, Outlook	United States	Pseudonymous
Arkose Labs, Inc	Azure AD - Fraud + Abuse Prevention (CAPTCHA)	United States	Customer Data Pseudonymous
Amazon Web Services <small>(As a result of Microsoft Acquisitions and to support Customers' use of optional Multi-Cloud Scanning Connectors for Azure Purview)</small>	Cloudyn, CloudCycle (legacy customers), Xamarin, HockeyApp, App Center, Citus Cloud – compute, storage, and web services, Multi-Cloud Scanning Connectors for Azure Purview	United States	Customer Data Pseudonymous
Amplitude	MyAnalytics	United States	Pseudonymous
Scuba Analytics, Inc <small>(Formerly Interana)</small>	Teams, Stream, SharePoint Online, OneDrive for Business Service operational analytics	United States	Pseudonymous
Intercom, Inc	App Center - Customer chat and support	United States	Pseudonymous
Snowflake Inc	Yammer	United States	Pseudonymous

Subprocessors who provide contract staff

The following subprocessors provide contract staff that work in close coordination with Microsoft employees to help support, operate, and maintain the Microsoft Online Services and in the course of doing so may be exposed to customer data or personal data. In all such cases, customer data or personal data resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision. For example, a subprocessor may perform remote troubleshooting on a Microsoft server and in the course of doing so may be exposed to snippets of customer data in a server crash dump log. Activities of these subprocessors related to online services are in scope for applicable third-party audits.

Subprocessor	Corporate Location	Type of Data
Accenture LLP (d/b/a Avanade Inc.)	Ireland	Customer Data Pseudonymous

Akvelon Inc	United States	Customer Data Pseudonymous
Apex Systems LLC	United States	Pseudonymous
Allyis Inc	United States	Customer Data Pseudonymous
Atos IT Solutions and Services Inc	France	Customer Data Pseudonymous
BeyondSoft	China	Pseudonymous
Blueprint Technologies (Formerly Blueprint Consulting Services)	United States	Customer Data Pseudonymous
CSI Interfusion Inc aka ChinaSoft International Technology Services Limited	China	Customer Data Pseudonymous
Direct Apps Inc, dba Launch Consulting, 110 Consulting (fka Matrix Resource Partners Inc d/b/a Averro)	United States	Customer Data Pseudonymous
DXC Technology Company	United States	Pseudonymous
Experis (Manpower Group)	United States	Customer Data Pseudonymous
E-Search Doo Beograd	Serbia	Customer Data Pseudonymous
HCL Technologies Ltd (HCL America Inc)	India	Customer Data Pseudonymous
Hi-Tech Talents LLC	United States	Pseudonymous
Infosys Limited	India	Customer Data Pseudonymous
Insight Global Inc	United States	Customer Data Pseudonymous
KarmaHub Inc	United States	Customer Data Pseudonymous
Latent View Analytics Corporation	United States	Pseudonymous
Lionbridge Technologies LLC	United States	Customer Data Pseudonymous
MAQ LLC	United States	Pseudonymous
Matchpoint IT LTD	Israel	Customer Data Pseudonymous
Mindtree Limited	India	Customer Data Pseudonymous
Mu Sigma Inc.	United States	Pseudonymous
Pactera Technologies Inc	China	Customer Data Pseudonymous
Samsung Electronics / Harman Connected Services	South Korea	Customer Data Pseudonymous



Slalom Consulting	United States	Customer Data Pseudonymous
Sonata Software North America Inc	India	Customer Data Pseudonymous
Tata Consultancy Services Ltd	India	Customer Data Pseudonymous
Allegis Group Holdings Inc (Formerly TEKsystems)	United States	Customer Data Pseudonymous
Teleion Consulting LLC	United States	Pseudonymous
Valorem Consulting Group LLC	United States	Customer Data Pseudonymous
Wicresoft, Co. Ltd (Wicresoft North America Ltd)	United States	Customer Data Pseudonymous
Wipro Ltd (Rational Interaction, Inc)	India	Customer Data Pseudonymous
Zen3 Infosolutions Private Limited	United States	Customer Data Pseudonymous

Microsoft controlled subsidiaries and affiliates

The following Microsoft controlled subsidiaries and affiliates support, operate, deliver, and maintain the online services and in the course of doing so may process, store, or otherwise access customer data or personal data. This data resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision.

Subsidiary Affiliates	Location(s)
GitHub	United States
3288212 Nova Scotia Limited	Canada
Europäisches Microsoft Innovations Center GmbH	Germany
Microsoft MCIO Schweiz GmbH	Switzerland
Microsoft (China) Company Limited	China
Microsoft 1968 South Africa (Pty) Limited	South Africa
Microsoft 1985 France SARL	France
Microsoft Canada Development Centre Co.	Canada
Microsoft Corporation (Abu Dhabi branch)	United Arab Emirates
Microsoft Corporation (India) Pvt Ltd	India
Microsoft Datacenter (Australia) Pty Limited	Australia
Microsoft Datacenter (Austria) GmbH	Austria
Microsoft Datacenter Chile S.A.	Chile
Microsoft Datacenter Holdings (HK) Limited	Hong Kong
Microsoft Datacenter Netherlands B.V.	Netherlands
Microsoft Deutschland MCIO GmbH	Germany
Microsoft Development Center Copenhagen ApS	Denmark
Microsoft Development Center Serbia	Serbia



Microsoft do Brasil Importação e Comércio de Software e Vídeo Games LTDA	Brasil
Microsoft Egypt, a Limited Liability Company	Egypt
Microsoft Ireland Operations Ltd.	Ireland
Microsoft Israel Research and Development (2002) Ltd.	Israel
Microsoft Japan Co., Ltd.	Japan
Microsoft Korea, Inc.	South Korea
Microsoft Licensing, GP	USA
Microsoft Ltd.	United Kingdom
Microsoft Operations Pte Ltd	Singapore
Microsoft Oy	Finland
Microsoft Payments (Malaysia) Sdn Bhd	Malaysia
Microsoft Research & Development France SAS	France
Microsoft Research Lab India Private Ltd.	India
MSFT MCIO Limited	United Kingdom

Change Description

- This update clarifies that in addition to the acquisition context, Microsoft may rely on AWS as a subprocessor when using Multi-Cloud Scanning Connectors for Azure Purview in order to support interoperability with customer data that is stored and processed in AWS
- Updated description of service provided for Arkose Labs, Inc
- Removal of UserVoice from Ancillary Services
- Removal of PlayFab from Service Provided by Snowflake Inc
- Updated Blueprint Consulting Services to Blueprint Technologies

NOTICE AND DISCLAIMER: This document is subject to change at any time. Last updated on November 23, 2021.